



microbilt

System and Organization Controls (SOC) for Service Organizations

SOC 1

For The

Screening Services

A Type II Report on MicroBilt Corporation's Description of Its System and on the Suitability of the Design and Operating Effectiveness of Its Controls

For the period January 1, 2024, to December 31, 2024



Report of Independent Service Auditors issued by AssurancePoint, LLC

Proprietary and Confidential

This report is intended solely for use by the management of MicroBilt Corporation, user entities of MicroBilt Corporation's services, and other parties who have sufficient knowledge and understanding of MicroBilt Corporation's services covered by this report (each referred to herein as a "specified user").

If the report recipient is not a specified user, use of this report is the non-specified user's sole responsibility and at the non-specified user's sole and exclusive risk. Non-specified users may not rely on this report and do not acquire any rights against MicroBilt Corporation or AssurancePoint, LLC as a result of such access. Further, MicroBilt Corporation and AssurancePoint, LLC assume no duties or obligations to any non-specified user who obtains this report and/or has access to it.

Unauthorized use, reproduction, or distribution of this report, in whole or in part, is strictly prohibited.

TABLE OF CONTENTS

- SECTION 1 INDEPENDENT SERVICE AUDITOR’S REPORT..... 1**
- SECTION 2 MANAGEMENT’S ASSERTION 4**
- SECTION 3 DESCRIPTION OF THE SYSTEM 7**
 - OVERVIEW OF OPERATIONS 8
 - SCOPE OF THE DESCRIPTION 10
 - CONTROL ENVIRONMENT 13
 - RISK ASSESSMENT 15
 - CONTROL OBJECTIVES AND RELATED CONTROL ACTIVITIES..... 16
 - INFORMATION AND COMMUNICATION SYSTEMS 22
 - MONITORING ACTIVITIES 23
 - SUBSERVICE ORGANIZATIONS..... 24
 - COMPLEMENTARY USER ENTITY CONTROLS 24
- SECTION 4 CONTROL OBJECTIVES, RELATED CONTROLS, AND TESTS OF CONTROLS 26**
 - INFORMATION PROVIDED BY ASSURANCEPOINT, LLC 27
 - PHYSICAL SECURITY 29
 - ENVIRONMENTAL SECURITY 32
 - DATA BACKUP SECURITY 36
 - SYSTEM MONITORING 38
 - INFORMATION SECURITY 40
 - APPLICATION CHANGE CONTROL 44
 - DATA COMMUNICATIONS 46
 - CUSTOMER CONTRACTS 49
 - NEW CLIENT IMPLEMENTATION..... 51
 - CUSTOMER DATA ACCESS 52
 - CUSTOMER REQUESTS AND ISSUE MANAGEMENT 54
 - CONSUMER AFFAIRS 55

SECTION I

INDEPENDENT SERVICE AUDITOR'S REPORT

INDEPENDENT SERVICE AUDITOR'S REPORT

To MicroBilt Corporation

Scope

We have examined MicroBilt Corporation's ("MicroBilt" or "service organization") description of its Screening Services throughout the period January 1, 2024, to December 31, 2024, (the "description"), and the suitability of the design and operating effectiveness of controls included in the description to achieve the related control objectives stated in the description, based on the criteria identified in "Management's Assertion" in Section 2 (the "assertion"). The controls and control objectives included in the description are those that management of MicroBilt believes are likely to be relevant to user entities' internal control over financial reporting, and the description does not include those aspects of the Screening Services that are not likely to be relevant to user entities' internal control over financial reporting.

The description indicates whether certain control objectives specified in the description can be achieved only if complementary user entity controls assumed in the design of MicroBilt's controls are suitably designed and operating effectively, along with related controls at the service organization. Our examination did not extend to such complementary user entity controls, as applicable, and we have not evaluated the suitability of the design or operating effectiveness of such complementary user entity controls.

Service Organization's Responsibilities

In Section 2, MicroBilt has provided an assertion about the fairness of the presentation of the description and suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description. MicroBilt is responsible for preparing the description and its assertion, including the completeness, accuracy, and method of presentation of the description and the assertion, providing the services covered by the description, specifying the control objectives and stating them in the description, identifying the risks that threaten the achievement of the control objectives, selecting the criteria stated in the assertion, and designing, implementing, and documenting controls that are suitably designed and operating effectively to achieve the related control objectives stated in the description.

Service Auditor's Responsibilities

Our responsibility is to express an opinion on the fairness of the presentation of the description and on the suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description, based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether, in all material respects, based on the criteria in management's assertion, the description is fairly presented, and the controls were suitably designed and operating effectively to achieve the related control objectives stated in the description throughout the period January 1, 2024, to December 31, 2024. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

An examination of a description of a service organization's system and the suitability of the design and operating effectiveness of controls involves

- performing procedures to obtain evidence about the fairness of the presentation of the description and the suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description, based on the criteria in management's assertion;

- assessing the risks that the description is not fairly presented and that the controls were not suitably designed or operating effectively to achieve the related control objectives stated in the description; and
- evaluating the overall presentation of the description, suitability of the control objectives stated in the description, and suitability of the criteria specified by the service organization in its assertion.

Inherent Limitations

The description is prepared to meet the common needs of a broad range of user entities and their auditors who audit and report on user entities' financial statements and may not, therefore, include every aspect of the system that each individual user entity may consider important in its own particular environment. Because of their nature, controls at a service organization may not prevent, or detect and correct, all misstatements in processing or reporting transactions. Also, the projection to the future of any evaluation of the fairness of the presentation of the description, or conclusions about the suitability of the design of the controls to achieve the related control objectives, is subject to the risk that controls at a service organization may become ineffective.

Opinion

In our opinion, in all material respects, based on the criteria described in MicroBilt's assertion in Section 2,

- a. the description fairly presents the Screening Services that was designed and implemented throughout the period January 1, 2024, to December 31, 2024; and
- b. the controls related to the control objectives stated in the description were suitably designed to provide reasonable assurance that the control objectives would be achieved if the controls operated effectively throughout the period January 1, 2024, to December 31, 2024, and user entities applied the complementary controls assumed in the design of MicroBilt's controls throughout the period January 1, 2024, to December 31, 2024.
- c. The controls of MicroBilt operated effectively to provide reasonable assurance that the control objectives stated in the description were achieved throughout the period January 1, 2024, to December 31, 2024, if complimentary user entities controls assumed in the design of MicroBilt's controls operated effectively throughout the period January 1, 2024, to December 31, 2024.

Restricted Use

This report is intended solely for the information and use of management of MicroBilt, user entities of MicroBilt's Screening Services throughout the period January 1, 2024, to December 31, 2024, and their auditors who audit and report on such user entities' financial statements or internal control over financial reporting and have a sufficient understanding to consider it, along with other information, including information about controls implemented by user entities themselves, when assessing the risks of material misstatements of user entities' financial statements. This report is not intended to be, and should not be, used by anyone other than the specified parties.

AssurancePoint, LLC

Atlanta, Georgia

January 24, 2025